

Hertfordshire Adult and Family Learning Service



HAFLS

Learning opportunities in Hertfordshire



HAFLS is committed to offering impartial information, advice and guidance on learning, volunteering and employment opportunities.

In March 2015 HAFLS was awarded the MATRIX Quality Standard Accreditation for detailed and clear information, advice and guidance.

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HAFLS believes everyone should have an equal opportunity to learn and achieve in a safe and secure environment. For more information on equalities and staying safe please contact:

☎ 01992 556194

✉ hafls@hertfordshire.gov.uk

SUPPORT SERVICES

Support for speakers of English as a second language

Herts Interpreting & Translation Service (HITS)

Provides language support services (telephone and face-to-face interpreting, translation, audio recordings, language assessments) for Health Trusts, Local Authorities, non-statutory sector organisations, commercial and private clients throughout Hertfordshire, Bedfordshire, Buckinghamshire, Oxfordshire and beyond.

📞 01442 867212

✉ interpreting@communityactiondacorum.org.uk

🌐 www.hertsinterpreting.org

Language Line

A telephone service available 24 hours, 365 days a year.

📞 0800 1692879

✉ enquiries@languageline.co.uk

🌐 www.languageline.com/uk/solutions/interpretation

Financial and benefit advice

Money Advice Unit

The Money Advice Unit is part of Hertfordshire County Council's Adult Care Services.

It provides useful information about benefits and debt advice can be found on its website:

🌐 www.hertfordshire.gov.uk/benefits

including:

- Families and benefits
- Maternity and benefits
- How to manage your debts – a Self-help Pack.
- Disability and illness
- Housing rent and council tax
- Carers
- Employment and job seeker

📞 01438 843 456

✉ mauadmin@hertfordshire.gov.uk

Hertsdirect Benefit Advice

🌐 www.hertfordshire.gov.uk/services/adult-social-services/money-and-benefits-advice/

Child Benefit Office

To claim or get information about Child Benefit

📞 0845 302 1444

🌐 www.gov.uk/child-benefit

Citizens Advice

Free and confidential information and advice on a wide range of issues including benefits, debt, housing and legal issues.

Details of local CAB on

🌐 www.hertfordshirecab.org.uk or phone Hertfordshire County Council on

📞 0300 1234040 or 📞 01923 471555.

To access the online Citizens Advice Bureau service, visit 🌐 www.adviceguide.org.uk

National Debtline

Helpline offering free, impartial and confidential advice on managing your debts.

📞 0808 808 4000 (Monday to Friday, 9am to 8pm; Saturday 9.30am to 1pm) There is also a 24-hour voicemail service which can be used to request an information pack or factsheet or visit

🌐 www.nationaldebtline.org

Consumer Credit Counselling Service (CCCS)

CCCS is a registered charity offering free, confidential advice and support to anyone who is worried about debt. You can use the websites 'Live Chat' function or call its freephone helpline

📞 0800 138 1111 (Monday to Friday, 8am - 8pm ; Saturday 8am to 4pm) to speak to a debt counsellor or visit their website

🌐 www.cccs.co.uk

The CCCS also operates a specific mortgage arrears helpline, which is available on

📞 0800 975 9558

DWP - Jobcentre Plus

Information on looking for work and how to claim benefits for people of working age.

🌐 www.jobcentreplus.gov.uk

Hertfordshire residents can claim income support and employment and support allowance by phone via a contact centre on

📞 0800 055 6688

Mental Health Support

MIND

Visit the Hertfordshire Mind Network website to gain access to services that include managing anxiety/anger, crisis support, one to one support and counselling.

🌐 www.hertsmindnetwork.org

COUNTYWIDE SERVICES

Hertfordshire Adult and Family Learning Service (HAFLS)

Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

📞 01992 556 194

✉️ hafls@hertfordshire.gov.uk

🌐 www.hertfordshire.gov.uk/hafls

HAFLS (part of Hertfordshire County Council) provide quality courses for Hertfordshire's adults and families. Courses include: English & maths qualifications, Employability, ICT, English language and several courses for parents to learn with their children.

Hertfordshire Care Providers Association (HCPA)

HCPA Ltd, Attimore Barns, Ridgeway, Welwyn Garden City, Herts, AL7 2AD

📞 01707 536 020

✉️ admin@hcpa.info

🌐 www.hcpa.info

HCPA offer learning through their SMILE programme aimed at enhancing the well-being of individuals.

LearnDirect:

The UK's largest provider of skills, training and employment services.

📞 0800 101 901/01707 537 400

🌐 www.learndirect.com

Guidepost Trust

Willow Tree House, Two Rivers, Station Lane, Witney, Oxfordshire, OX28 4BH

📞 01920 484 946

✉️ info@guideposts.org.uk

🌐 www.guideposts.org.uk

Guideposts is a multi-disciplinary social care & mental health charity, focused upon PEOPLE and their well-being.

Develop

📞 01525 408080

✉️ info@developebp.co.uk

🌐 www.developebp.co.uk

Develop is a not-for-profit organisation that delivers a comprehensive range of education and training programmes.

SOVA

📞 020 7833 6733

✉️ london@sova.org.uk

SOVA is a charity that works in the heart of communities in England and Wales to help people steer clear of crime and to live healthier lives.

The Workers Educational Association (WEA), Eastern Region

WEA Eastern Region, Cintra House, 12 Hills Road, Cambridge, CB2 1JP

☎ 01223 417320 (Monday to Friday 8:30am to 4:30pm). Freephone line 0800 3281060 (Monday to Friday 10am to 3pm)

✉ eastern@wea.org.uk

🌐 www.eastern.wea.org.uk

WEA offer several leisure courses, visit their website for more information.

ZINC Arts

Zinc Arts Centre, High Street, Chipping Ongar, Essex CM5 0AD

☎ 01277 365 626

✉ info@zincarts.org.uk

🌐 www.zincarts.org.uk

ZINC offer a range of courses such as Drama, Dance, Visual Art, Catering and Employability. ZINC specialises in working with individuals with learning disabilities.

HACRO

62-72 Victoria Street, St Albans, AL1 3XH

☎ 01727 854727

✉ hacro.office@zen.co.uk

🌐 www.hacro.org.uk

HACRO offers in-community and in-prison courses to offer support for offenders, potential offenders and their families to manage positive change in their lives.

The Prince's Trust

Premier House, 1-5 Argyle Way, Stevenage, SG1 2AD

☎ 0800 842 842

🌐 www.princes-trust.org.uk

Enterprise: Training and mentoring support, as well as funding and resources for people aged 18 to 30 to work out if their business ideas are viable and whether self-employment is right for them.

Get into: Short vocational courses for 16 to 25-year-olds that develop skills in a specific sector.

Get Started: Fun, short courses for 16 to 25-year-olds run by professional tutors in everything from science to customer care.

Team: A free 12-week personal development course for 16 to 25-year-olds, offering work experience, qualifications, practical skills, community projects and a residential week.

British Red Cross

UK Office 44, Moorfields, London, EC2Y 9AL
(Closest office): Baker Street, Hertford, SG13 7HT

📞 01992 586609

✉ BHEfirstaid@redcross.org.uk / 📧 adminBHE@redcross.org.uk

🌐 www.redcross.org.uk

British Red Cross offer courses in First Aid.

Hertfordshire Mind Network

Locations in different parts of the county and contact numbers available at -
www.hertfordshiremind.org/contact

📞 02037 273600

✉ info@hertfordshiremind.org

🌐 www.hertfordshiremind.org

HMN offer courses to individuals with mental health difficulties in Mindfulness, Employability, Art, Music, Yoga, Managing Depression and many more.

University of the 3rd Age (U3A)

19 East Street, Bromley, BR1 1QE

📞 020 8466 6139

🌐 www.u3a.org.uk

U3A offer courses for retired and semi-retired individuals.

SPS Training Solutions Ltd

Stevenage

17F Park Place, Stevenage, Hertfordshire, SG1 1DU

📞 01438 537000

✉ stevenage@sps-training.com

Hertford

Centurion House, Suite 3, 31/43, Bircherley Street, Hertford, SG14 1BU

📞 01992 257000

✉ hertford@sps-training.com

Hatfield

19-25 Salisbury Square, Old Hatfield, Hatfield, AL9 5BT

📞 01707 537400

✉ hatfield@sps-training.com

🌐 www.sps-training.com

SPS offers a wide variety of services which includes information and advice from industry professionals, qualifications in everyday skills like maths, English and IT, vocational qualifications and apprenticeships in lots of industries and short courses in subjects from software packages to languages.

Groundwork Hertfordshire

Mill Green, Hatfield, AL9 5PE (Hertfordshire office)

☎ 01707 260129

✉ hertfordshire@groundwork.org.uk

🌐 www.groundwork.org.uk/east

Groundwork delivers 'Grow it, Cook it, Share it' family learning courses. Families learn how to grow their own fruit and vegetables as well as how to prepare healthy dishes with the home grown produce.

Carers in Hertfordshire (CiH)

The Red House, 119 Fore Street, Hertford, SG14 1AX

☎ 01992 586969/ 01992 586959

✉ contact@carersinherts.org.uk

🌐 www.carersinherts.org.uk

CiH provide support to carers through a variety of activities.

SSG Services

Unit A, West Wing Frigoscandia House, Wolseley Road, Woburn Road Industrial Estate, Kempston, Bedford, MK42 7EF

☎ 01234 340782

✉ info@ssgservices.co.uk

🌐 www.ssgservices.org

SSG offers the most industry relevant training programmes available for young people and adults at every stage of their learning journey. It works across Hertfordshire and Bedfordshire to deliver traineeships, apprenticeships and bespoke employability training packages including retail, catering, hospitality, sports & leisure and childcare.

Gingerbread

520 Highgate Studios, 53-79 Highgate Road, London, NW5 1TL

☎ 020 7428 5420

🌐 www.gingerbread.org.uk

Gingerbread is a registered charity providing advice and practical support for lone parents. It offers various training on money matters, skills for work, skills for life, IT and work experience.

Wenta

☎ 01438 310000 (Stevenage), 01923 247373 (Watford), 0845 371 0891 (general enquiries).
✉ training@wenta.co.uk
🌐 www.wenta.co.uk/training-and-events

Wenta provides support, advice and training to help start and grow new businesses, including courses such as:

STRIVE: A mixture of highly interactive courses, 1-1 business advice and networking. An opportunity to see if self-employment and running your own business can be for you.

MILE: A highly interactive team event, which helps develop the life of “virtual character”. Exploring career aspiration, their finances, options for saving and borrowing and budgeting.

BROXBOURNE & EAST HERTS

Hertfordshire Adult and Family Learning Service (HAFLS)

Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

☎ 01992 556 194
✉ hafls@hertfordshire.gov.uk
🌐 www.hertfordshire.gov.uk/hafls

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Hertford Regional College (HRC)

Broxbourne Campus

Broxbourne Centre, High Rd, Turnford, Broxbourne, Hertfordshire, EN10 6AE

Ware Campus


Ware Centre, London Road, Ware, Hertfordshire, SG12 9JF

☎ 01992 411400
✉ info@hrc.ac.uk
🌐 www.hrc.ac.uk


HRC offers a wide range of full-time and part-time courses, apprenticeships and professional and leisure courses.

ChExs

Holdbrook Hub, 275 Holdbrook Court, Waltham Cross, EN8 7SL

 01992 308333 / 07970 498966


 admin@chexs.co.uk


 www.chexs.co.uk


ChExs runs a wide range of projects that include Paediatric and Family First Aid, Life Skills and English as an Additional Language Club.

Volunteer Centre Broxbourne and East Herts

Silverline House, 1-3 Albury Grove Road, Cheshunt, Herts, EN8 8NS

 01992 638633


 admin@vcbroxbourne.org.uk

 www.vcbroxbourne.org.uk


The Volunteer Centre offers a great range of courses, including 'Improving your Chances' (team building, communication and life skills, stress awareness and being assertive), Routes to Work (CVs, job applications, preparing for work and interview skills), Customer Service (facing challenging situations and giving good customer care), Confidence in Computing and Essential IT for Beginners. VCB also offer careers advice, action planning and goal setting.

Community Voluntary Services for Broxbourne and East Herts (CVSBEH)

Nigel Copping Community Building, Sanville Gardens, Stanstead Abbots, SG12 8GA

 0300 123 1034

 admin@cvsbeh.org.uk


 www.cvsbeh.org.uk

CVSBEH helps develop personal and professional skills through low cost training courses for voluntary and community groups in the Districts of Broxbourne & East Herts - including paid staff, volunteers and management committee members.

A Fresh Start

Suite 4, Unit 3, Broxbourne Business Centre, New River, Trading Estate, Waltham Cross, Hertfordshire, EN8 0NP

 01992 676 280 / Mob: 07903 039377

 info@afreshstartct.org

 www.afreshstartct.org

A Fresh Start offers employment support workshops and activities to young people and adults. Incorporating accredited training and work experience programmes in Business Administration, ICT Systems: Web Design & Social Media, Basic IT, Budgeting, Personal Development, Life Skills and Functional Skills: Maths, English and ICT. Additional support includes one-to-one mentoring, coaching and advice.

The Gifted

Ingram House, Churchgate, Cheshunt, EN8 9NH

☎ 01992 623888 / 07913 838812

✉ info@thegifted.org.uk

🌐 www.thegifted.org.uk

The Gifted organisation uses interactive workshops, technology and podcasting to inspire and empower children, young people, adults and families to help create bright futures for themselves. We have a unique range of programmes that help to unlock potential, build confidence and skills, raise aspirations and self-belief and provide access to opportunities.

Courses for adults aged 19+: Inspire Me, Think Like a Father, Express Yourself.

Courses for children and young people under 18: Reality Check, Butterfly, RealTalk, Eat Better Move More.

KIDS East HUB

Divot Place, Hamels Drive, Hertford, SG13 7SP

☎ 01992 504013

✉ hub.herts@kids.org.uk

🌐 www.kids.org.uk/event/kids-east-hub

The KIDS East HUB offers information and support for parents and carers of disabled children and young people aged 0-19 in Hertfordshire.

Courtyard Arts

Port Vale, Hertford, SG14 3AA

☎ 01992 509596

✉ admin@courtyardarts.org.uk

🌐 www.courtyardarts.org.uk

Courtyard Arts runs a lively and diverse programme of workshops for all ages during the school holidays and term time such as mixed media, life drawing, ceramics, pottery and film animation.

Celtic Harmony

9 The Limberlost, Welwyn Garden City, Hertfordshire, AL6 9TS

☎ 01438 718543

✉ info@celticharmony.org

🌐 www.celticharmony.org

Celtic Harmony provides a programme of events and archery courses for schools and the local community to encourage participation in healthy recreation and a greater understanding of ancient crafts from archery to storytelling.

Mudlarks

Mudlarks Community Garden, 40 Wellington Street, Hertford, SG14 3AW

☎ 07835 714766

✉ vic@mudlarksgarden.org.uk

🌐 wordpress.mudlarksgarden.org.uk

Mudlarks is Hertford's community gardening charity. Mudlarks' aim is to integrate people with learning difficulties and mental health issues into the community through gardening whilst also promoting conservation and allowing people of all abilities to learn and work together.

DACORUM

Hertfordshire Adult and Family Learning Service (HAFLS)

CH0121, Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

☎ 01992 556 194

✉ hafls@hertfordshire.gov.uk

🌐 www.hertfordshire.gov.uk/hafls

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Dacorum Communities for Learning (DCfL)

Warners End Community Centre, Northridge Way, Hertfordshire, Hemel Hempstead, HP1 3QG

☎ 01442 251 930

✉ admin@DCfL.org.uk

🌐 www.dcfL.org.uk

DCfL offers courses in ICT, creative writing, food safety, art and some modern languages.

Community Action Dacorum (CAD)

48 High Street, Hemel Hempstead, HP1 3AF


☎ 01442 253 935

🌐 www.communityactiondacorum.org.uk

CAD offers a wide range of courses such as skills for life and work, wellbeing, cookery and nutrition and women-only courses. Other courses are available on request.

Apsley Paper Mill

Frogmore Paper Mill, Fourdrinier Way, Apsley, Hemel Hempstead, HP3 9RY

 01442 234 600


 postbox@thepapertrail.org.uk


 www.thepapertrail.org.uk


Courses include textiles, art and ICT. Short letterpress and bookbinding courses are also available.

The Boxmoor Trust

Boxmoor Trust Centre, London Road, Hemel Hempstead, HP1 2RE

 01442 253 300


 admin@boxmoortrust.org.uk

 www.boxmoortrust.org.uk

Boxmoor Trust cover many areas of National Curriculum and examining body requirements, including science, geography, art, English, maths, history and citizenship.

West Herts College

Hempstead Road, Watford, WD17 3EZ


 01923 812 000


 www.westherts.ac.uk

West Herts offer a wide variety of courses that include business and management, care and early years, construction, counselling, crafts, DIY, electrical installation, English for speakers of other languages (ESOL), sign language, English and maths, floristry, forensic science and many more.

South Hill Centre

South Hill Centre, Cemetery Hill, Hemel Hempstead, HP1 1JF

 01442 234728

 enquiries@southhillcentre.co.uk

 www.southhillcentre.co.uk

For a current list of adult learning long and short courses, please contact learningcurve@southhillcentre.co.uk.

Volunteer Centre Dacorum

The Roundhouse, Marlowes, Hemel Hempstead, HP1 1DT

☎ 01442 247209/214734

✉ info@volunteerdacorum.org

🌐 www.volunteerdacorum.org

Volunteer Centre Dacorum has been supporting other charities and community groups for more than 40 years. The charity works with more than 470 other local groups to find the volunteers they need to keep vital services running. During the last decade, Volunteer Centre Dacorum has helped over 10,700 people of all ages, abilities and walks of life to become volunteers.

Sunnyside Rural Trust

Civic Centre, 161- 163 High Street, Berkhamsted, HP4 3HD

☎ 01442 863364

✉ keely@sunnysideruraltrust.org.uk

🌐 www.sunnysideruraltrust.org.uk

Sunnyside Rural Trust is a registered charity working for people with learning disabilities. Established in 1990, Sunnyside Rural Trust operate from allotment sites in Berkhamsted, Northchurch and Hemel Hempstead. The charity provides a valuable and popular service which supports over 120 trainees each week to develop their skills and potential through social enterprise and horticultural activities.

Sunnyside Rural Trust can provide bespoke courses and work experience in the following areas: horticulture, retail, poultry keeping and food growing.

WELWYN HATFIELD

Hertfordshire Adult and Family Learning Service (HAFLS)

Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

☎ 01992 556 194

✉ hafls@hertfordshire.gov.uk

🌐 www.hertfordshire.gov.uk/hafls

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Oaklands College

The Campus, Welwyn Garden City, AL8 6AH

☎ 01727 737000

🌐 www.oaklands.ac.uk

Oaklands College offer a large variety of courses from GCSE to A Level, adult learning, apprenticeships, animal care, beauty, business, fashion, sports, music and many more.

Jimmy Mac's Centre

3 McDonald Court, High View, Hatfield, AL10 8HR

☎ 01707 270 068 / 07785 541064

✉ jimmymacsuk@aol.com

🌐 www.jimmymacs.org.uk

Jimmy Mac's is an activity centre and registered charity for the retired and disabled, based in Hatfield, Hertfordshire. The Jimmy Mac's Activity Centre offers the over 50s the chance to enjoy many activities such as hairdressing, manicures, computer access and tuition plus much much more.

Breaks Manor

Link Drive, Hatfield, Hertfordshire, AL10 8TP

☎ 01707 263 201

✉ info@breaksmanor.org.uk

🌐 www.breaksmanor.org.uk

Breaks Manor Youth Centre is a voluntary organisation and a charity. Through participation in new experiences, young people are encouraged to develop both personal and social skills, develop self-confidence and potential. Offering learning opportunities within an informal context for which young people can obtain recorded outcomes, accreditations and awards.

University of Hertfordshire

College Lane, Hatfield, Hertfordshire, AL10 9AB

☎ 01707 284000

✉ ask@herts.ac.uk

🌐 www.herts.ac.uk

The University of Hertfordshire offers a wide range of undergraduate, postgraduate, professional and short courses.

ST ALBANS & HERTSMERE

Hertfordshire Adult and Family Learning Service (HAFLS)

Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

☎ 01992 556 194


✉ hafls@hertfordshire.gov.uk


🌐 www.hertfordshire.gov.uk/hafls


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Community Action Hertsmere

2 Allum Lane, Elstree, Borehamwood, Hertfordshire WD6 3PJ

 020 8207 4504 / 0208 386 4006


 enquiries@communityactionhertsmere.org


 www.communityhertsmere.org.uk

Community Action Hertsmere offer access to learning, funding advice, support services, small group development work and more.

Hertsmere Leisure

Unit 8, Borderlake House, Lowbell Lane, London Colney, Herts AL2 1HG

 01727 744250


 info@hertsmereleisure.co.uk


 www.hertsmereleisure.co.uk

Hertsmere Leisure is a registered charity and a company limited by guarantee established to provide and promote community sport, recreational and arts services. Offering a wide range of facilities and activities, Hertsmere Leisure provides activities for children, the over 50s and inclusive facilities for individuals with disabilities.

Trestle Arts Base

Trestle Theatre Company Ltd, Trestle Arts Base, Russet Drive, St Albans, Herts, AL4 0JQ

 01727 850 950


 admin@trestle.org.uk

 www.trestle.org.uk

Trestle offers an extensive range of training from mask and physical theatre, INSET and CPD courses for teachers, professional practitioners and workshop leaders, an MA in Education (Drama), to corporate training for business groups. Participation in training, workshops, youth theatre, classes or volunteering is available.

Verulamium Museum


St Michael's Street, St Albans, Hertfordshire, AL3 4SW


 01727 751 810

 www.stalbansmuseums.org.uk

St Albans City Museum

Hatfield Road, St Albans, Hertfordshire, AL1 3RR

 01727 819 340


 www.stalbansmuseums.org.uk

St Albans Museums run a comprehensive schools programme, which includes a series of museum teacher-led sessions and trails. It provides a range of paper and online resources for teachers and a selection of pictures that can be used for school work.


STEVENAGE & NORTH HERTS

Hertfordshire Adult and Family Learning Service (HAFLS)

Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

 01992 556 194


 hafls@hertfordshire.gov.uk

 www.hertfordshire.gov.uk/hafls

HAFLS (part of Hertfordshire County Council) provide quality courses for Hertfordshire's adults and families. Courses include: English & maths qualifications, Employability, ICT, English language and several courses for parents to learn with their children.

Phoenix Group for Deaf Children

The Hyde Out Centre, 2-6 The Hyde, Stevenage, SG2 9SE

 01438 722142 / 07748 690989

 info@phoenixgroup.org.uk

 www.phoenixgroup.org.uk


Phoenix Group for Deaf Children offers courses in deaf awareness and sign language to organisations and local communities across Hertfordshire. It also offers specific courses for parents and family members as well as deaf children and young people up to the age of 25 years.

Courses include employability, cooking, relaxation, sexual health and healthy relationships, managing hearing loss within the family and communication skills.


North Herts College (NHC)

Monkswood Way, Stevenage, Hertfordshire, SG1 1LA (Stevenage Campus)

Other campus addresses available online at www.nhc.ac.uk/contactus

 01462 424 242


 enquiries@nhc.ac.uk


 www.nhc.ac.uk

NHC offer a large variety of courses from GCSE to A Level, Adult Learning, Apprenticeships, Animal Care, Beauty, Business, Fashion, Sports, Music and many more.

Bedwell Community Centre

Bedwell Crescent, Stevenage, Hertfordshire, SG1 1NA

 01438 314839

 bedwellct@yahoo.co.uk

 www.bedwellcommunitycentre.co.uk

A community centre hosting a range of activities and also running Hertfordshire Adult & Family Learning Service (HAFLS) courses three days per week.

LearnIT

The Arena, Norton Road, Baldock, Hertfordshire, SG7 5AU

☎ 01462 720084

✉ enquiries@hitchinlearnit.co.uk

🌐 www.hitchinlearnit.co.uk

LearnIT Study Support is a not-for-profit Social Enterprise specialising in the delivery of supplementary education support programmes for children, young people and adults in the North Hertfordshire community. It offers literacy and maths support, speech and language support, ICT, healthy living and more.

Heritage Foundation

Foundation House, Icknield Way, Letchworth Garden City, Hertfordshire, SG6 1GD

☎ 01462 476007

✉ response@letchworth.com

🌐 www.letchworth.com/heritage-foundation

Heritage Foundation supports, funds and promotes activities for the Letchworth Garden City community.

Bowes Lyon Centre

St Georges Way, Stevenage, Hertfordshire, SG1 7AX

☎ 01438 843340

Bowes Lyon provides a number of different activities for young people. Activities including sports, arts, social activities, table tennis, bowling, jewellery making, dance, DJ workshops, cooking, trampolining, video making are available, as well as the Duke Of Edinburgh Award (DofE).

Knebworth House

Knebworth House, Knebworth, Hertfordshire SG1 2AX

☎ 01438 812661

✉ info@knebworthhouse.com

🌐 www.knebworthhouse.com

Knebworth House offer educational courses from March to September.

Adult Training Network (ATN)

Room 11/14 Pixmore Centre, Letchworth Garden City, Hertfordshire, SG6 1JG

☎ 020 8561 3131


✉ letchworth@adult-training.org.uk

🌐 www.adult-training.org.uk

ATN unlocks potential for employment and social prospects through education and training.

The Create Network

Unit 112 B&D, The Pixmore Business Centre, Pixmore Avenue, Letchworth, SG6 1JG

 01462 435052

 admin@createnetwork.community


 www.createnetwork.community


The Create Network offers programmes and activities to support, develop and enrich the lives of individuals within the community who are looking to achieve their full potential.


Programmes can be developed and tailored to meet the need but primary outcomes include, for example, employability, wellbeing and creative arts.

Flexible Training

Devonshire Business Centre, Works Road, Letchworth Garden City, SG6 1GJ

 01462 222300

 info@flexible-training.com


 www.flexible-training.com


Flexible Training provides a wide variety of training and day courses including Basic First Aid, Food Hygiene Awareness and Health and Safety. Qualifications offered include Functional Skills Level 1 and 2 for both maths and English. Apprenticeships in Health and Social Care (Intermediate and Advanced) are also offered.

WATFORD & THREE RIVERS

Hertfordshire Adult and Family Learning Service (HAFLS)

Room 145, County Hall, Pegs Lane, Hertford, SG13 8DF

 01992 556 194


 hafls@hertfordshire.gov.uk


 www.hertfordshire.gov.uk/hafls

HAFLS (part of Hertfordshire County Council) provide quality courses for Hertfordshire's adults and families. Courses include: English & maths qualifications, Employability, ICT, English language and several courses for parents to learn with their children.

West Herts College

Hempstead Road, Watford, WD17 3EZ


 01923 812 000


 www.westherts.ac.uk

West Herts offer a wide variety of courses that include business and management, care and early years, construction, counselling, crafts, DIY, electrical installation, English for speakers of other languages (ESOL), sign language, English and maths, floristry, forensic science and many more.

Watford Women's Centre

83 Market Street, Watford, WD18 0PT

 01923 816 229


 general@watfordwomenscentre.org.uk

 www.wwcplus.org.uk

Watford Women's Centre provides a wide range of activities and support for the women using it. Courses include English, ICT and other facilities such as counselling services are also available.

West Watford Community Association

15 Hardwoods Road, Watford, Hertfordshire, WD18 7RB

 01923 235 488


 info@westwatford.org.uk


 www.westnet.org.uk/westwatford

WWCA provide activities to the community such as baby and toddler groups, community coffee mornings, craft groups, English classes, over 50s exercise group, Tai Chi, yoga, history group and walking group.

YMCA

Charter House, Charter Pl, Watford, Hertfordshire, WD17 2RT


 01923 353600


 www.ymcawatford.org


Watford YMCA has been serving the community for over 125 years. We work across a broad spectrum of ages, faiths and backgrounds to meet local needs and to help people belong, contribute and thrive.

ASCEND

All Saints Church Centre, Gosforth Lane, South Oxhey, WD19 7AX

 020 8420 1364

 admin@ascend.org.uk

 www.ascend.org.uk

ASCEND is a community based charity, located in the heart of South Oxhey. Courses are open to anyone aged 16 and above living in South Oxhey and the surrounding area. ASCEND offer a wide variety of both non-vocational and accredited courses designed to build self-esteem and skills as well as to gain nationally recognised qualifications. Matrixed and accredited provider offering National Careers Information, Advice and Guidance.

Community Learning Partnership

C/O: St Martin's Church, Muirfield Road, South Oxhey, WD19 6JD

📞 0208 4215544

🌐 communitylearningpartnershipcourses.blogspot.co.uk

Community Learning Partnership offer family learning courses in Watford and South Oxhey.

KIDS West HUB

Albanwood, Newhouse Crescent, Watford, WD25 7BZ

📞 01923 676549

✉️ hub.herts@kids.org.uk

🌐 www.kids.org.uk/Event/kids-west-hub

The KIDS West HUB offers information and support for parents and carers of disabled children and young people aged 0-19 in Hertfordshire.

Best Practice Training & Development Ltd

Gresham House, 53 Clarendon Road, Watford, WD17 1LA

📞 01923 225225

✉️ info@bestpractice.uk.com

🌐 www.bestpractice.uk.com

Best Practice Training & Development is the UK's leading provider of skills training and vocational qualifications for customer service, contact centre, business support, leadership and management. They offer a wide choice of accredited in-company courses including NVQ, BTEC, EDI and ILM certificated programmes and government-funded apprenticeships.

Watford African Caribbean Association (WACAS)

Holywell Community Centre, Chaffinch Lane, Tolpits Lane, WD18 9QD

📞 01923 750975

✉️ hello@wacas.org.uk

🌐 www.wacas.org.uk

The Watford African Caribbean Association supports, educates and inspires hundreds of people each year through a range of user-led services focused on health, well-being, learning and culture. Services are provided to users on a free basis, where possible, or at a substantial discount.

Watford & Three Rivers Trust (W3RT)

Holywell Community Centre, Chaffinch Lane, Watford, WD18 9QD

📞 01923 216950

✉ enquiries@w3rt.org

🌐 www.w3rt.org/home

Watford & Three Rivers Trust works to maximise opportunities and improve the quality of life for everyone across Watford and Three Rivers. They deliver a wide range of services that include volunteering opportunities.

USEFUL LINKS

As well as the information in this leaflet you might find some of these links useful:

National Careers Service

📞 0800 100 900

🌐 <https://nationalcareersservice.direct.gov.uk>

National Careers Service provide information, advice and guidance to help you make decisions on learning, training and work.

Library Services

🌐 www.hertfordshire.gov.uk/services/libraries

Herts Directory

Use Herts Directory to find clubs and societies in your area

🌐 www.directory.hertfordshire.gov.uk

Herts Young Homeless

Hatfield Office: 1st Floor, Gracemead House, Woods Avenue, Hatfield

📞 Aged 16-17, call freephone 0300 3230 130 or visit

🌐 www.homelesshub.help

📞 Aged 18-24, call freephone 0800 0355 775

✉ headoffice@hyh.org.uk

Hertford Branch: 2nd Floor, 41-43 Fore Street, Hertford

✉ hertfordoffice@hyh.org.uk

Watford Branch: Charter House, Charter Place, Watford

✉ watfordoffice@hyh.org.uk

🌐 www.hyh.org.uk

Herts Young Homeless provides support services and accommodation to young people between the ages of 16 and 24 in their effort to stop them becoming homeless.

Druglink

The Elms, Redbourn Rd, Hemel Hempstead, HP2 7AZ

📞 01442 245651

🌐 www.druglink.co.uk

Druglink's objective is to make a significant and positive impact on the lives of those misusing drugs and alcohol, their families and the communities in which they live.

Intensive Families First Support

📞 0300 123 4043

Intensive Families First Support Teams work with families with multiple and complex needs who would benefit from intensive support.

Youth Connexions Hertfordshire

Post Point CHO 022, County Hall, Pegs Lane, Hertford, SG13 8DF

📞 0300 123 4043

✉ feedbackyouthconnexions@hertfordshire.gov.uk

🌐 www.youthconnexions-hertfordshire.org

Youth Connexions provides youth work, information, advice, guidance, work related learning, outdoor education and support for young people aged 13 to 19 and up to 25 for young people with learning disabilities.

Hertfordshire Children's Centres

🌐 www.hertsdirect.org/services/edlearn/css/childrenscentres

If you're pregnant or a parent/carer of a child under five your children's centre would love to meet you.

E – Safety

🌐 www.getsafeonline.org

Stay safe online, protect yourself and your family.



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For more information about HAFLS and courses:

 **01992 556194**

 **hafls@hertfordshire.gov.uk**

 **www.hertfordshire.gov.uk/hafls**

For regular updates like us on Facebook and follow us on Twitter:

 **@HAFLS**  **Facebook.com/HAFLSHCC**

